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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I decided to contract with Sonic instead of ATT because of a 9 month battle with them over unfair/incorrect charges from them!! My bills keep increasing and finally Att told me I owed a \$900 penalty on my account!! I had never had an unpaid bill with them before. I had been a loyal customer w/ ATT for 12 years and was treated w/ disrespect and unfair practices as they forced me to send a complaint to the FCC when my almost daily phone calls to settle the matter failed!! I had to threaten ATT with a lawsuit and arbitration and they still suspended my phone number and email (which was hacked and blocked for several months until I agreed to pay them \$300 which I did not owe!!!!

I have a brain injury and on disability, so I could not afford the outrageous charges that ATT falsely accused me of having. I can't afford any rate hikes. I only make \$900 a month!! Before I switched to Sonic I had a Universal Lifeline account for my phone for 16 years....
I need the internet and phone to connect to the world around me.

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